

Report No: ES20264	PP&E Performance Overview (2022/23)																		
Outcome	PORTFOLIO PLAN INDICATOR	DESCRIPTION	2021-22 ACTUAL	GOOD PERF.	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	2022-23 Projection	2022-23 TARGET	2022-23 RAG STATUS	RAG Threshold	COMMENTARY (BY EXCEPTION)
1: We will keep Bromley safe	1A	Number of Community Impact Days	12	HIGH	1	1	1	1	1	1	1	1	1	1	12	12	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	1B	Number of meetings attended (COVID-19 Board Meetings)	100%	HIGH	NA	NA	NA	N/A	N/A	NA	NA	NA	N/A	N/A	100%	100%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	1C	Number of Safer Bromley Partnership Boards held	N/A	HIGH	0	(1 of 1) 100%	0	0	(1 of 1) 100%	0	(1 of 1) 100%	0	0	(1 of 1) 100%	4	4	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	1D	Number of quarterly reports provided by Public Protection to the Safer Bromley Partnership Board	N/A	HIGH	(0 of 0) 100%	1 of 1 (100%)	(0 of 0) 100%	(0 of 0) 100%	(1 of 1) 100%	(0 of 0) 100%	(1 of 1) 100%	(0 of 0) 100%	(0 of 0) 100%	(1 of 1) 100%	4	4	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	1E	Number of Prevent Boards attended	N/A	HIGH	(0 of 0) 100%	1 of 1 (100%)	(0 of 0) 100%	1 of 1 (100%)	(0 of 0) - 100%	(1 of 1) 100%	(0 of 0) 100%	(1 of 1) 100%	(0 of 0) 0%	(0 of 0) %	4	4	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	1F	Completion of Covid returns (outcome)	New KPI 22/23	OUTCOME	N/A	NA	NA	N/A	NA	NA	NA	NA	N/A	N/A	100%	100%	OUTCOME	Red: more than 10% Amber: Within 10% Green: At target or above	
2: We will protect consumers	2A	Number of awareness raising events & training to groups & partners (No. of attendees)	20	HIGH	6 events (156 attendees)	2 events (70 attendees)	5 events (112 attendee)	2 events (60 attendee)	1 event (25 attendees)	4 events (77 attendees)	3 events (75 attendees)	6 events (165 attendees)	0	6 events (258 attendees)	998	50	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	2B	Rapid Response interventions responded to within 2 hours (%)	100%	HIGH	3 (100%)	2 (100%)	2 (100%)	2 (100%)	3 (100%)	0 (100%)	3 (100%)	2 (100%)	0 (100%)	0 (100%)	100%	100%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	2C	Complete test purchases following all failed Challenge 25 test purchases which result in a sale of an age restricted product	20	HIGH	5 out of 7 (71%)	0 (71%)	0 (71%)	0 (71%)	5 of 5 (71%)	0 (71%)	3 sales from 11 (73%)	0 (73%)	0 (73%)	0 (73%)	73%	100% Compliant Businesses	RED	Red: more than 10% Amber: Within 10% Green: At target or above	An underage test purchase operation took place in February 2023 and 9 premises were targeted. Unfortunately one premises sold, which was the outstanding non compliant business which had previously been the subject of a licensing review and temporary suspension. Its unlikely a re-visit will be completed before the end of March 2023 whilst follow up action is being progressed.
	2D	To disseminate 25 Alerts on emerging topics including doorstep crime and scams	New KPI 22/23	HIGH	2	4	6	4	3	3	3	2	4	2	40	25	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
3: We will support and regulate businesses	3A	Due inspections of high-risk food businesses undertaken (% Annual Target)(Risk A and B food premises)	Risk A - 2 out of 2 - 100% Risk B - 34 out of 37- 92%	HIGH	Risk A 0% (0 out of 7) Risk B 2% out of 84)	Risk A 0% (0 out of 7) Risk B 3% out of 84)	Risk A 28% (2 out of 7) Risk B 4% out of 84)	Risk A 71% (5 out of 7) Risk B 7% out of 84)	Risk A 71% (5 out of 7) Risk B 12% (10 out of 84)	Risk A 63% (7 out of 11) Risk B 23% (20 out of 84)	Risk A 72% (8 out of 11) Risk B 31% out of 84)	Risk A 81% (9 out of 11) Risk B 52% (44 out of 84)	Risk A 81% (9 out of 11) Risk B 53% (45 out of 84)	Risk A 100% (11 out of 11) Risk B 72% (61 out of 84)	Risk A: 57% Risk B: 26%	100% (Annual Target)	RED	Red: more than 10% Amber: Within 10% Green: At target or above	February 2023: The food team will meet this target in accordance with the Food Standards Agency (FSA) recovery plan by the 31st of march 2023.
	3B	Due food hygiene (FH) inspections of all food businesses undertaken (% Annual Target)	N/A	HIGH	All FH 0.5% (3 out of 541)	All FH 3% (17 out of 541)	All FH 6% (31 out of 541)	All FH 7.5% (41 out of 541)	All FH 13.5% (69 out of 541)	All FH 22% (120 out of 541)	All FH 28% (154 out of 541)	All FH 37% (203 out of 541)	All FH 40% (221 out of 541)	All FH 53% (287 out of 541)	21%	100% (Annual Target)	RED	Red: more than 10% Amber: Within 10% Green: At target or above	February 2023: The service estimate that they will have 252 overdue inspections on the 31st of March 2023 to carry into 2023/24 The food team estimate that they will meet the requirements of the FSA recovery plan as they will have inspected all high-risk A and B rated businesses and all C rated businesses by the 31st of March 2023. The remaining 252 businesses are D and E rated. The 36 overdue D Rated businesses will be inspected during 2023/24. The team will use the Alternative Enforcement Strategy to inspect the 207 overdue E Rated businesses. For the upcoming year 2023/24 there are approximately 700 businesses due for inspection from the 1st of April 2023.
	3C	Inspection of UNRATED (UR) food businesses (FB)(% completed) (Number of inspections or closures if no longer trading)	N/A	HIGH	UR FB 10% (40 of 387) UR CM 0% of 433)	UR FB 19% (75 of 387) UR CM 0% of 433)	UR FB 30% (116 of 387) UR CM 0% of 433)	UR FB 39% (154 of 387) UR CM 0% of 433)	UR FB 49% (190 of 387) UR CM 0% of 433)	UR FB 56% (218 of 387) UR CM 0% of 433)	UR FB 60% (228 of 387) UR CM 0% of 433)	UR FB 60% (237 of 387) UR CM 0% of 433)	UR FB 64% (248 of 387) UR CM 0% (0 of 433)	UR FB 66% (256 of 387) UR CM 0% (0 of 433)	UR FM = 45% UR CM = 0%	100% (Annual Target)	RED	Red: more than 10% Amber: Within 10% Green: At target or above	February 2023: The service estimate they will have approximately 570 unrated businesses awaiting inspection on the 31st of March 2023. 570 unrated businesses awaiting inspection. All other businesses – 123 – high and low risk – feed into inspection programme 2023/24 Home caterers – 35 high risk - feed into inspection programme 2023/24 71 low risk Childminders - 271 high risk 70 low risk. Notes: The team will satisfy the requirements for the FSA recovery plan as they have dealt with all overdue high-risk businesses except for the high-risk childminders, the expectation of the FSA is that these businesses will be inspected in 2023/24. The team have worked hard to reduce the number of unrated food businesses awaiting inspection. The outstanding unrated businesses (except childminders) will be fed into the inspection programme for 2023/24 as indicated above. For the period from the 1st of April 2023 – there have been 397 newly registered businesses open to trade in the borough so far.
	3D	Overdue (OD) food hygiene inspections of food businesses undertaken (% completed)	N/A	HIGH	OD 5% (54 of 1089)	OD 16% (179 of 1089)	OD 18% (195 of 1089)	OD 23% (256 of 1089)	OD 30% (314 of 1089)	OD 38% (414 of 1089)	OD 40% (441 of 1089)	OD 46% (508 of 1089)	OD 48% (523 of 1089)	OD 49% (543 of 1089)	31%	100% (Annual Target)	RED	Red: more than 10% Amber: Within 10% Green: At target or above	February 2023: The team estimate they will have approximately 488 unrated premises still awaiting inspection on the 31st of March 2023. The food team estimate they will meet the requirements of the FSA recovery plan as they will have inspected all high-risk A and B rated businesses and all C rated businesses by the 31st of March 2023. The remaining 488 businesses are D and E rated. The 286 overdue D Rated businesses will need to be inspected during 2023/24. The team will use the Alternative Enforcement Strategy to inspect the 178 overdue E Rated businesses. The AES is a self assessment questionnaire which is sent to a business and on completion reviewed by a Food Safety officer who will determine if there have been any changes to the business since the last inspection which might indicate an increased risk to food safety and whether the current risk rating is appropriate.
	3E	Respond to 70% of food safety complaints within 5 working days (%)	86%	HIGH	84% (21 out of 25)	100% (37 out of 37)	91% (21 out of 23)	86% (26 out of 30)	100% (35 out of 35)	94% (17 out of 18)	89% (33out of 37)	93% out of 30)	85% (18 out of 21)	96% (25 out of 26)	92%	70%	GREEN	Red: more than 30% Amber: Within 20% Green: Within 10% or above	
	4A	Supply of CCTV data on request by appropriate agencies	100%	HIGH	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	4B	Serve statutory notices where appropriate (nuisance and pollution) (%) outcome based	100%	OUTCOME	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	4C	Completed cases where investigations of breaches of planning control are identified (%) (outcome)	N/A	OUTCOME	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	100%	100%	OUTCOME	Awaiting Data	

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4: We will protect and improve the environment through custodianship and effective and responsible enforcement	4D	Issue HMO licenses where valid applications are received (No.)	N/A	HIGH	(4 out of 4) 100%	(5 out of 5) 100%	(6 out of 6) 100%	(4 out of 4) 100%	(4 out of 4) 100%	(6 out of 6) 100%	(9 out of 9) 100%	(7 out of 7) 100%	(12 out of 12) 100%	(8 out of 8) 100%	100%	100%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	4E	Total Number of Fly-tipping incidents (No.)	3576	OUTCOME	251	277	303	340	387	339	301	292	220	332	3650	N/A	OUTCOME	N/A	
	4F	Total Number of open fly-tipping incident investigations (No.)	N/A	OUTCOME	5 (open for period of April)	14 (open for period April to May)	18 (open for period April to June)	12 (open for period April to July)	34 (open for period April to August)	53 (open for period April to September)	53 (open for period April to October)	85 (open for period April to November)	66 (open for period April to December)	73 (open for period April to January)	N/A	N/A	OUTCOME	N/A	
	4G	Fly-tipping % of closed cases where action has been taken (those where evidence was available) (%).	48%	OUTCOME	30% (10 cases closed after investigation for April. Of 10 cases, 3 have had enforcement action which is the 30%)	47% (21 cases closed after investigation for April to May). Of 21 cases, 10 have had enforcement action which is 47%).	42% (28 cases closed after investigation for April to June). Of 28 cases, 12 have had enforcement action which is 42%).	36% (38 cases closed after investiagation for April to July). Of 38 cases, 14 have had enforcement action which is 36%).	55% (43 cases closed after investigation for April to August). Of 43 cases, 24 have had enforcement action which is 55%).	88% (50 cases closed after investigation for April to September). Of 50 cases, 44 have had enforcement action which is 88%).	82% (63 cases closed after investigation for April to October). Of 63 cases, 52 have had enforcement action which is 82%).	69% (99 cases closed after investigation for April to November). Of 99 cases, 69 have had enforcement action which is 69%).	81% (99 cases closed after investigation for April to December). Of 99 cases, 81 have had enforcement action which is 81%).	93% (107 cases closed after investigation for April to January). Of 107 cases, 100 have had enforcement action which is 93%).	50%	50%	OUTCOME	N/A	
	4H	Parking appeals heard by the Environment and Traffic Adjudicators (ETA) against PCNs issued by LBB (No.)	240	LOW	15	21	29	8	12	17	17	29	20	18	223	200	GREEN	Red: More than 251 Amber: 226 to 250 Green: 200 to 225	
	4I	Parking ETA cases won by LBB (% of cases heard)	83%	HIGH	100%	95%	76%	63%	67%	88%	65%	79%	80%	72%	78%	85%	AMBER	Red: Less than 70% Amber: Less than 85% Green: At target or above	There has been a slight increase in personal hearings where the adjudicator believe that the motorist is a creditable witness and may be more lenient towards the motorist. Officers can only ask for a review of an adjudicators decision on certain grounds, therefore it is extreamly rare that a review is requested.